

Identity of the entrepreneur:

Company Name: SA Digital Solutions Itd

Office address: Triq ix-Xatt, 263, Level 3, Gzira, GZR 1020

Registered Address: The Penthouse 83 Camilleri Buildings Oratory Street, Naxxar, NXR 2504

Country: Malta

Phone number: 00 356 994 252 85

Email: info@lizenso.com

Chamber of Commerce number: C10148

VAT identification number: MT29046121

Delivery of our software

At Lizenso, we deliver the purchased Software as soon as possible via your specified email. When you order a product that is not in stock, we normally deliver the software within 24 hours. The supplied software is 100% original and comes directly from our vetted suppliers. In this email you will receive a download link, and if necessary the required product key. In the email we will briefly explain how to install the software and activate it when applicable.

Deviating delivery times

Delivery times may vary, depending on the availability of certain software. You can see on the product page whether the product is in stock and therefore immediately available. Delivery times may differ in the following cases:

- 1. Pre-order: The chosen software has not yet been officially released or available. By means of a pre-order you can already purchase the product, when the product becomes available you will receive the product immediately.
- 2. Out of stock: We try to prevent it, but it can sometimes happen that a certain product is not in stock, if you still purchase one of these products, we will send the product within 24 hours.

Returns and right of withdrawal

Unfortunately, it is not possible to return licenses. You activate the software to which you are entitled for a definite or indefinite period of time and with this the key is in use. It is not possible to find out whether a product key is in use, which is why Lizenso cannot accept return of licenses. This is legally determined and can be found in Civil Code 6 Art. 230p paragraph g. Therefore, before purchasing, check carefully whether the software is suitable for your device. Due to the nature of the products that Lizenso sells, there is no statutory right of withdrawal, which means that when purchasing a software key you do not have a standard reflection period or withdrawal period of 14 days. The above exclusion of the right of withdrawal applies to both private and business customers.

Guarantees

Lizenso warrants that your purchased license will continue to work for the duration for which the license was purchased. We can guarantee this through our trusted purchasing channels and professional customer service, which actually make this guarantee self-evident. With Lizenso you don't have to worry about a blocked license or an audit. In addition, new rules regarding the legal guarantee on digital content and digital services have been in effect since 1 January 2022.